Subject: Fw: The Crossing Manual for Fire & Rescue
From: "asg.cmo.medcom" <asg.cmo.medcom@proton.me>
Date: 5/21/2026, 2:53 AM
To: "bobby cirello; Principal Owner, American Services Group (ASG) et alia" <principal.asg@pm.me>, Robert Beard <robert@beardconsulting.us>, andy siivola <andysiivola@proton.me>, Vinnie <PilotVinnie@proton.me>, Kenny Fisher <kennyfisher901@pm.me>, Rockie <rockier@innsighttechnology.com>, "asg.cmo.medcom@proton.me" <asg.cmo.medcom@proton.me>
CC: lisatorres <dbalisatorres@protonmail.com>

Here it is!

Sent with Proton Mail secure email.

------- Forwarded Message -------
From: lisatorres <dbalisatorres@protonmail.com>
Date: On Wednesday, May 20th, 2026 at 12:17 PM
Subject: The Crossing Manual for Fire & Rescue
To: asg.cmo.medcom <asg.cmo.medcom@proton.me>

> Hi
>
> Find The Crossing Manual for Fire & Rescue enclosed.
>
> Two sections are noted in red to require alignment with ASG aspects with which I am not familiar.
>
> The following occurred to me, should it be helpful:
>
> Would it be possible for the rotating schedule for Fire & Rescue to always have a crew *on -call*. The on-call aspect may be an "E" to the A-B-C-D scheduling. They would be on call to relieve a crew after a PTSD-generating event. The on-call crew would take over immediately. The crew that just covered a PTSD-generating event would be immediately directed into identity-release therapy. Dr. Ryan could run a pilot on this using established effective techniques. The sooner they are implemented, the better.
>
> The thinking is that while the A-B-C-D scheduling helps with better scheduling, it does not directly address the regular trauma release that this profession requires.
>
> Lisa
>
> By: Lisa Torres
> dba LISA TORRES©
>
> Private and confidential.

Attachments:

ASG Firefighter Rescue Tech May 20 26 .docx 112 KB