Subject: Fwd: Platform training
From: rgc1205@gmail.com
Date: 10/13/2025, 9:55 AM
To: andy siivola <andysiivola@proton.me>, Robert Beard <robert@beardconsulting.us>, perioikos <perioikos@proton.me>, Rockie Nevada Assembly <rockier@innsighttechnology.com>

May be something to consider , sorry guys I'm gonna be absent for a little bit more and back-and-forth with appointments and what not I'll do what I can

> by: Robert Guy Cirello©, New Jerseyan
> American National on Clark County Nevada.

Begin forwarded message:

> **From:** sales03@realptt.com
> **Date:** October 12, 2025 at 8:30:47 PM PDT
> **To:** Robert Beard <robert@beardconsulting.us>, wendy <wendy@realptt.com>
> **Cc:** andy siivola <andysiivola@proton.me>, Rgc1205 <rgc1205@gmail.com>, bobbycirello <bobbycirello@icloud.com>
> **Subject: Re: Re: Platform training**

> Hi Robert,
>
> Thank you for reaching out.
>
> I understand that you may be interested in exploring an independent (on-premise) deployment of PoC platform. We can support self-hosted server deployment for customers who require full control of their data and system, ideal for government, military, or large projects. I'd be happy to share more details.
>
> With our solution, your business will have full control over all data including ptt server data, gps server data, audio server data, video server and web data servers(web company platform and data is managed in this server), enhancing security and compliance with industry regulations. And this server solution system is independent system, so the users of this server can not talk with our existing users of our clustering 200 servers. As it is independent server system, it is only used in the project, like government project. We have helped several customers from overseas to deploy this kind server solution, which are from America, South Africa, Japan and Spain.

> As part of this solution, we can provide a free agent platform with our agents where they can manage users, groups, and create on-premise server project independently. The platform includes detailed server installation instructions, which we've attached to this email for your reference. You may prepare a server with the following recommended specifications:
> 4 cores CPU
> 8GB RAM
> 300G hard disk for PTT and 2T if add video
> Operating System: above Linux centos7 32 or 64 bits
>
> You have two selections to create on-premise server projects: choose to connect public network（deploy your own cloud server) or not connect public network(using physical server).
>
> A: Using cloud server, like Amazon cloud server. For this selection, when you create a on-premise server project, you can select "public ip" as the verification method, and input the ip of your cloud server, like below. For choosing cloud server, you don't need to make dongle or USB key, you can neglect all contract of USB key, including: 1. Obtain the dongle 2. Download the dongle creation tool 3. Dongle production process 4. Generate key file

---

> After you successfully run the server docker and generate your independent company platform as our instuction, you could create a on-premise project for testing. Like below, if you use cloud server, please select "public ip" as verification method.

B: Physical server or on-premise hosted servers: when your customers don't want to connect public network or your customer want to connect their own private network, you need buy a USB key to bind your physical server or on-premise hosted servers, you can buy USB key in the local or we can also ship our adapted USB key to you, as below. For this selection, you should choose "dongle" as verification method and input the Hardware ID, like below.

For order end time, our server solution offers a cost-effective alternative, you are free to choose to buy user id accounts by days, months or yearly, even choose buyout/lifetime. When you select expire date, function and user quantity, it will cost relative money from your own agent account.

Please kindly note, for now, you could choose only one expire date for all accounts in one project in this server ip, for example, like below, I choose 21, Jun 2025 as the expire date, that means, if you add more accounts later for this project, the expire date is also the same; Unless all these user accounts are expired in this server ip, then you can select another expire date.

For buyout/lifetime, as you know that our functions are updated every several month, even every week, at the same time every customers requirements are different. For buyout/lifetime of expire date, our realptt users are used by customers for real lifetime, it is not like the some other supplier radio, which bind server ip in the radio hardware, when the server ip is down or radio is broken, then the license can not used,so this radio lifetime is false. But If you select this lifetime, please kindly understand it is hard for our engineers to add more functions for you or your customers later because your system is totally independent, no connected with our system.

One server can hold 10,000 licenses. Whether it is a physical server or a cloud server, you only need write a master server IP for this project on your own agent platform.
If you want to different servers to back up, you had better apply url, which can be pointed to different server ips and write this server url in the radio programming software or android app, such as us1, us2, and us3, pointing to different servers.

For now, this independent server solution can support web company management platform, android app and pc dispatcher. We can also provide OEM service with your own platform, app and pc dispatcher. The independently deployed company management platform is like http://IP address of your own server: 2222/ptt, for example: http://192.168.1.123:2222/ptt, at the first time you visit , you will be prompted to enter the server IP address to log in.

For any question, please feel free to ask.

Thank you.

Best regards
Juliana

Email: sales03@realptt.com
Whatsapp/Wechat/Mobile:+8618124746105
Skype:sales03@realptt.com
REALPTT:http://www.corget.com/en/servicesupport

IOS app:https://apps.apple.com/us/app/real-ptt/id1334614099

24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

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发件人： sales03@realptt.com
发送时间： 2025-10-11 10:30
收件人： Robert Beard; wendy
抄送： andy siivola
主题： Re: Re: Platform training

Hi Robert,

For sim card operator, you can check below. You can contact below dealers who sell both our realptt platform and sim card data, also some company is our dealers tell me that they use these sim card operator.
https://www.telit.com/

https://www.soracom.io/contact/

https://www.eiotclub.com/
(Mr.Qi email:newton.qi@dxytech.com)

Below are our agents in America, who also sells sim card.
http://www.datalinkinternational.com/ptt/

https://positionptt.com/about
Bill Trout(email: btrout@superiordevices.com)

You could directly contact above sim card suppliers by yourself. For any further need, please let me know.

Thank you.

Best regards
Juliana

Email: sales03@realptt.com
Whatsapp/Wechat/Mobile:+8618124746105
Skype:sales03@realptt.com
REALPTT:http://www.corget.com/en/servicesupport

IOS app:https://apps.apple.com/us/app/real-ptt/id1334614099

24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

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claiming to offer RealPTT recharge services via webpage or third-party links is a scam. Please do not trust any other source. If in doubt, contact us directly.

发件人： Robert Beard
发送时间： 2025-10-11 09:48
收件人： sales03@realptt.com; wendy
抄送： andy siivola
主题： Re: RE：Platform training

Thank you, Juliana,

I appreciate the information and I've been briefed about our agent platform and using other devices.

Get Outlook for Android

From: sales03@realptt.com <sales03@realptt.com>
Sent: Friday, October 10, 2025 8:20:44 PM
To: Robert Beard <robert@beardconsulting.us>; wendy <wendy@realptt.com>
Cc: andy siivola <andysiivola@proton.me>
Subject: Re: RE ： Platform training

Hi Robert,

Just to clarify the platforms that you have owned.

KYT sells the radios and also our platform. Bobby bought radios and accounts from KYT, so we created the APC company platform under KYT's agent account for managing your D10 users and groups.

Later, Bobby wanted to test other radios too, so I set up a separate APC2024 agent platform for him, the login access is as below. This one is independent from KYT's platform. Please don't mention APC2024 to KYT, since as a manufacturer they prefer you to use only their devices.
Your agent platform link: www.realptt.com/ptt/proxy/
Login account: APC2024
Password: Realptt123

Under your own agent platform, you have owned 2 company platforms now, "Robert2024" and "RobertBeard".

From your side, it makes sense to try different radios in the future, and whether you buy accounts through KYT or directly from us, we will support you either way.

Thank you for your understanding.

Best regards
Juliana

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Skype:sales03@realptt.com
REALPTT:http://www.corget.com/en/servicesupport

IOS app:https://apps.apple.com/us/app/real-ptt/id1334614099

24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

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发件人： Robert Beard
发送时间： 2025-10-11 00:18
收件人： sales03@realptt.com; wendy@realptt.com
抄送： andy siivola
主题： RE: RE：Platform training

Good morning, Juliana,

Can you share the APC agent platform information with me? The current account I have doesn't appear to be for the correct agent account. It appears to be the platform that was used for testing. I appreciate it much.

Thanks,
Robert
APC

From: sales03@realptt.com <sales03@realptt.com>
Sent: Sunday, September 21, 2025 8:43 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE：Platform training

Hi Robert,

Good afternoon.

Please kindly note "The Default PC Console Account" was designed mainly for small teams or for quick setup. It's to provide an account that works "out of the box" without additional configuration. Automatically include all groups, ensuring the dispatcher has full visibility and control. So it reduces setup and management effort for customers who only need a single dispatcher.

However, this also means it does not support role-based access or multiple dispatcher accounts, and all activities will appear under the same account. For organizations that require multiple dispatchers with different access rights, the current approach is to create additional accounts dedicated to dispatch use.

Since this is related to the platform account management design, it is not something that can be changed from the radio firmware side.

Thank you for your understanding.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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Skype:sales03@realptt.com
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发件人： Robert Beard
发送时间： 2025-09-21 04:35
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training

Good afternoon, Juliana,

I noticed that there is only a “single” option for a “Default PC Console Account” Because we will have multiple users running dispatch, is there not a “role based access” option available for this function? I know that the Default account adds all groups to that user, but this is detrimental in organizational structure as this will add users radio to enormous amounts of groups that is not necessary. I’m open for work around, but the only things I see is having to pay for user license that is “dedicated” to the dispatcher console. This is not a work around because not being able to add more than one user as a dispatcher make it extremely difficult for audit logs. I look forward to your response. Also, do you have a contact I need to speak with the radio manufacturer?

Robert

From: sales03@realptt.com <sales03@realptt.com>
Sent: Monday, September 15, 2025 12:56 AM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

I will do my best to communicate the requirement with our IT department and hope they can approve it and schedule the modification in a timely manner.
Thank you for your feedback.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-09-15 11:28
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training
I appreciate you candidness. However, your “workaround” will not work as we utilize these fields for different purposes.

From: sales03@realptt.com <sales03@realptt.com>
Sent: Sunday, September 14, 2025 10:23 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE：Platform training

Hi Robert,

Thank you for your suggestion.

Since implementing this change requires server-side development and our current technical resources are limited, the company will prioritize requests based on urgency. At this time, we cannot guarantee if or when the IT department will approve or schedule the development.

As a practical workaround, you can set the username and user account to be the same, which will effectively display the information you need and address your current requirement.

We appreciate your understanding and will keep your request in mind for future improvements.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

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发件人： Robert Beard
发送时间： 2025-09-15 10:01
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training
This would be an amazing opportunity to have it as a “selectable” option similar to the “call back” option so it would be visible

in the console. We are looking to have some way of "authenticating" users to verify the person communicating with the dispatcher is the proper person and having the user account visible will help with this.

Thanks,

From: sales03@realptt.com <sales03@realptt.com>
Sent: Sunday, September 14, 2025 8:52 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

HI Robert,

At present, the dispatch console only supports displaying the username. To display the user account as well, modifications would be required on the server side, and this would need to be evaluated by our IT department.

As a temporary solution, you can set the account and user name to be the same, which will allow the desired information to be shown consistently on the console.

Thank you for understanding.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-09-14 06:10
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training
Is it possible to visibly see the User Account and User Name on the dispatch console in any way?

From: sales03@realptt.com <sales03@realptt.com>
Sent: Thursday, September 11, 2025 10:07 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

Hi Robert,

Thank you for your clarification. I checked with our technical team regarding your question.

They confirmed that after the User Account is modified in the management platform, the radio will automatically synchronize and switch to the new account after it restarts. This means you no longer need to connect the radio to a laptop and program it manually.

You could try it.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-09-12 00:26
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training

Hello Juliana,

You did not understand my original question. I am aware that the "User Name" can be edited and sync'd. What I'm asking is can the "User Account" be edited and sync'd from the management platform without the need to connect the radio to a laptop and program it?

Thanks,

From: sales03@realptt.com <sales03@realptt.com>
Sent: Wednesday, September 10, 2025 8:47 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE：Platform training

Hi Robert,

Yes, if you change and save the user name in the management platform, it can be synchronized to the radio. After making the change, please restart the radio for the update to take effect.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-09-11 05:24
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training

Afternoon, Juliana,

Is it possible to change the User Account name and push that to the radio from the management platform or does that have to be manually updated in the radio via direct connection and programming? This should be a function to read/write configuration points.

Thanks,

From: sales03@realptt.com <sales03@realptt.com>
Sent: Wednesday, September 10, 2025 12:52 AM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

Hi Robert,

Thank you for the clarification.

The purpose of the label feature is mainly to help quickly filter and find users, as it currently works in the desktop Dispatch console. It is not designed to be displayed directly under the user ICON.

If your main goal is to have a visible note or identifier for each user, you can achieve this by editing the username field

instead. On the company platform, the account name is only used for login, while the username is the one displayed after login. You may set a different username to serve as the visible identifier.

Regarding the web-based Dispatch console, if the label function is added in the future, it would follow the same design as the desktop Dispatch console, rather than showing it under the ICON as you suggested. We generally keep functionality consistent across different versions.

Thank you for understanding.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-09-10 11:48
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training
Hi Juliana,

To be honest, if we can get the “label” to show up under the user ICON in the dispatch console, that would be way more useful. However, having both would even be more amazing. However, just being able to see the “label” under the ICON would be helpful as this is something we are looking to employ for verbal authentication of end users….

See below for clarity.

From: sales03@realptt.com <sales03@realptt.com>
Sent: Tuesday, September 9, 2025 10:28 PM

To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

Hi Robert,

At the moment, the web-based Dispatch console does not support this new feature. If this is something you truly need, I can submit a request to our technical team and wait for their evaluation.

Thank you.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

Email: sales03@realptt.com
Whatsapp/Wechat/Mobile:+8618124746105
Skype:sales03@realptt.com
REALPTT:http://www.corget.com/en/servicesupport

IOS app:https://apps.apple.com/us/app/real-ptt/id1334614099

24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

Sometime our realptt email can not receive email correctly, Please also CC this email:**sales03@realptt.com**

Important NOTE:If there is anything about the important information(payment,bank account and so on)to be changed,I will confirm with you by phone(8618124746105).If there is only email, but no phone,
Please don't make any reaction.

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发件人： Robert Beard
发送时间： 2025-09-10 11:22
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training
Thank you Juliana,
This box isn't available or show up on the web version of the dispatch. Is this also going to be corrected?

Thanks,

From: sales03@realptt.com <sales03@realptt.com>
Sent: Tuesday, September 9, 2025 10:15 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

Hi Robert,

Thank you for your attention.

The new "Label" field in the platform is used for filtering users in the windows dispatch console. You can add label for users in your company platform, like below.

After assigning labels to users, you can quickly filter and find them in the desktop dispatch console (see example in

the screenshot). However, this feature still has a few small issues on the dispatch console side that need to be corrected. Once our engineers have debugged it, I will send you the latest dispatch console installation package so you can install and test.

Thank you.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-09-10 08:55
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training
Juliana,

Thank you again, for the information and the testing environment. Something I noticed on the QT PC Dispatch software that isn't on the web hosted version is the "label" box. Is the "label" something that can be added to display beneath the user name on the dispatch console?

Thanks,
Robert

From: sales03@realptt.com <sales03@realptt.com>
Sent: Sunday, September 7, 2025 8:42 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

Hi Robert,

Thank you for reaching out.

We do have some user guides and reference materials available on our website that you can use for training purposes.
https://corget.com/en/downloadCenter

In addition, I've created some demo accounts for you so your team can explore the system and get familiar with the platform.
Here are the details:
Radio id accounts: Beard1, Beard2, Beard3, Beard4
Password: 111111

I have also applied your company management platform, as below. The company platform can manage users and groups by the web. Here is your company platform info and a manual for your reference.
Your company platform link: https://realptt.com/ptt/
Company account: RobertBeard
Password: Realptt123

You can also test our pc dispatcher and mobile application:
PC Dispatcher
For our latest pc dispatcher, which can support one to one private call, one to many group call, all call, radios GPS tracking, record radios conversation, record driving speed and time, monitor all groups or radios, SMS(individual message, group message) functions, stun radios, sos, geo-fencing, send pic, video call, video monitor, etc.

Include web pc dispatcher and QT pc dispatcher(these two versions are similar in functions, but web version doesn't need to be downloaded in your computer, you could only click the below website to open it on your browser, like your google chorme) . Please download our dispatcher from our company website, as below.
https://corget.com/en/downloadCenter

Please use one of radios id accounts to login, like "Beard1", you could select the nearest "America" server area.
Here is a guide manual for your reference.
Pc dispatcher manual: https://corget.com/en/downloadCenter

Mobile Application
For our mobile app, which can support force to join,disconnect, stun functions, traffic map,messaging, video, radio

audios, one to one private call, one to many group calls,select different servers area, show online radios users, all radios user gps location, check gps tracking,SOS,messaging, monitor radio conversation, etc. You could install the below app version in your mobile phone or android poc radios for testing.
REALPTT-normal-10.0.9.1.apk:
https://corget.com/en/downloadCenter

IOS app download link: https://apps.apple.com/us/app/real-ptt/id1334614099

Please use one of radios id accounts to login, like "Beard2", you could select the nearest "America" server area.
Here is a guide manual for your reference.
Android app manual: https://corget.com/en/downloadCenter

Please feel free to use this account to create training materials for your internal team. If you have any questions or need further support, don't hesitate to contact me.

Thank you.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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Skype:sales03@realptt.com
REALPTT:http://www.corget.com/en/servicesupport

IOS app:https://apps.apple.com/us/app/real-ptt/id1334614099

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发件人： Robert Beard
发送时间： 2025-09-06 02:55
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: Re：Platform training
Good afternoon, Juliana,

I wanted to touch base with you to see if there is a "training" account/environment that we can use to help create some training materials for our internal folks?

Thanks,

From: sales03@realptt.com <sales03@realptt.com>
Sent: Monday, September 1, 2025 4:15 AM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: Re ： Platform training

Hi Robert,

I am writing to introduce our another new function Workflow available in our platform. The workflow management login is the same as the regular console and user app login. However, to see the tasks, please make sure you have purchased order for the company, and checked the "workflow" permission for your user and dispatcher account, like below.

For our workflow function, it is submitted by our other customer and designed to digitize the workflow of the company or institution, widely used in the industries such as Law Enforcement Departments, Airports, Railway etc. You could test this function with your latest mobile application and pc dispatcher version or test with our latest ones as below. I also attached operation document as enclosement.

https://corget.com/en/downloadCenter

Thank you for your attention.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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Whatsapp/Wechat/Mobile:+8618124746105
Skype:sales03@realptt.com
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24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

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发件人： sales03@realptt.com
发送时间： 2025-09-01 17:01
收件人： Robert Beard; wendy@realptt.com
主题： Re: Re：Platform training

Hi Robert,

How are you?

Have you tried below way to flash your D10? Did you meet any question?

Regarding your questions about our new feature MDM, you could check below:

For our MDM (Mobile Device Management) feature, which allows the manager to remotely configure android ternimal device settings, manage app permissions, and ensure compliance—all crucial for efficient and secure communication. With MDM, you can streamline the management and enhance device control of your all connected Android devices from our web company platform.

Then you can login your web company platform to remotely control android terminal device, then you can control all functions through MDM, including software upgrade, permission control, App and file push updates, remote lock/unlock,data erasure, program and upgrade the android device, etc. You can log in your own web company platform to check below.

For some functions in first picture-software upgrade, App and file push updates, remote lock/unlock,data erasure, program and upgrade the android device, when the radio manufacture offer us your android device model's signature files, which is like the below format files, our engineer can develop a MDM apk to support all these functions.
For second picture-device settings functions, which needs the radio manufacture open the device owner permission, and release a new firmware version, then this device can have access to all these device setting functions through realptt web platform.

MDM functon: https://www.youtube.com/shorts/fmmcLby0hR8

If you want to use our MDM feature, please let this device radio manufacture to contact us. We can work together with your radio supplier to make this happen.

Any questions, please let us know.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： sales03@realptt.com
发送时间： 2025-08-29 18:04
收件人： Robert Beard; wendy@realptt.com
主题： Re: Re：Platform training

Hi Robert,

It was nice speaking with you earlier. As discussed in the meeting, please find below the steps for upgrading (flashing) your D10 radio, along with the firmware package attached.
https://mega.nz/folder/cEAGiBCY#2n0LkqJfdgvcWfc8Vhx1bw

Upgrade Steps:
1. run the aboot tool and select the proper flashing package: EC600M_LALA_R06A16_2020_UV_ZZD_V1.07.01.04_En_Radio2_N(2)
2. click start
3. power off your radio and connect it with your computer, then power on the radio to start flashing
4. when the progress bar show succeed, disconnect the radio. THEN CLOSE THE ABOOT TOOL SOFTWARE(IMPORTANT)
5. Restart your radio and connect it with your computer again
6. after the device connected, writing the account, password, server url, sim card apn in the YM programming software

Before you flash the radios, please let me know what's your radio version, as I know, there are different versions for the device, to make sure I have sent you the correct firmware package, you could remove the back panel battery and take a picture of the model number above.

If you encounter any issue, feel free to contact us for assistance.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

Email: sales03@realptt.com
Whatsapp/Wechat/Mobile:+8618124746105

Skype:sales03@realptt.com
REALPTT:http://www.corget.com/en/servicesupport

IOS app:https://apps.apple.com/us/app/real-ptt/id1334614099

24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

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发件人： sales03@realptt.com
发送时间： 2025-08-29 11:24
收件人： Robert Beard; wendy@realptt.com
主题： Re: Re：Platform training

I am on the link now, please join in at your convenience, thank you.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： sales03@realptt.com
发送时间： 2025-08-29 11:20

收件人： Robert Beard; wendy@realptt.com
主题： Re: Re：Platform training
Yes, I am here, so now we can meet at https://meet.google.com/qrs-qaes-nmo

---

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-08-29 11:15
收件人： sales03@realptt.com; wendy@realptt.com
主题： Re: Re：Platform training
I apologize, I'm just seeing this email. I'm available if still avaliable

Get Outlook for Android

From: sales03@realptt.com <sales03@realptt.com>
Sent: Thursday, August 28, 2025 7:41:09 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com <wendy@realptt.com>
Subject: Re: Re：Platform training

Hi Robert,

Are you available now? So we can meet at: https://meet.google.com/qrs-qaes-nmo

Please let me know. Thank you.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

Email: sales03@realptt.com
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发件人： Robert Beard
发送时间： 2025-08-28 22:06
收件人： sales03@realptt.com; wendy@realptt.com
主题： Re: Re：Platform training
I'm available this afternoon/evening

Get Outlook for Android

From: sales03@realptt.com <sales03@realptt.com>
Sent: Wednesday, August 27, 2025 10:33:25 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com <wendy@realptt.com>
Subject: Re: Re：Platform training

OK, no problem, please let me know when you are available tomorrow.

Please let me know if you'd like talk in Whatsapp or Teams directly.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-08-28 11:29
收件人： sales03@realptt.com; wendy@realptt.com
主题： Re: Re：Platform training
No, I just got home and heading to bed. Tomorrow is better for me.

Get Outlook for Android

From: sales03@realptt.com <sales03@realptt.com>
Sent: Wednesday, August 27, 2025 9:27:12 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com <wendy@realptt.com>
Subject: Re: Re：Platform training

Hi Robert,

Good evening.

May I ask if now you are available for meeting call. Please join in the google meeting if you are available now.

https://meet.google.com/jiq-rgrc-jaz

Thank you.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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发件人： Robert Beard
发送时间： 2025-08-28 05:26
收件人： sales03@realptt.com; wendy@realptt.com
主题： Re: RE：Platform training

Thank you, I purchased my unit through the PeacBridgeNetwork. I have been asked to help administrate the platform for the American Peacekeeping Communications Co. Yes I could be available tomorrow night.

Thanks,
Robert

Get Outlook for Android

From: sales03@realptt.com <sales03@realptt.com>
Sent: Wednesday, August 27, 2025 4:20:17 AM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com <wendy@realptt.com>
Subject: Re: RE：Platform training

Hi Robert,

Thank you for reply.

Yes APC is one of our agent in US. So did you buy accounts directly from Bobby?

Could you let me know specifically what issue you're running into when trying to log in with the QT PC version? The QT version is our newer release that includes the latest features, while the "normal" PC app is the older version with fewer functions and a different interface.

Also, would you be available for a video meeting on August 28th at 10:00 AM China Standard Time (CST, GMT+8)? That would be August 27th at 7:00 PM Pacific Time (PT) / 9:00 PM Central Time (CT) in the U.S.? I'd be glad to give you a walkthrough of some of the basic functions on the platform.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

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24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

Sometime our realptt email can not receive email correctly, Please also CC this email:**sales03@realptt.com**

Important NOTE:If there is anything about the important information(payment,bank account and so on)to be changed,I will confirm with you by phone(8618124746105).If there is only email, but no phone, Please don't make any reaction.

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发件人： Robert Beard
发送时间： 2025-08-27 09:53
收件人： sales03@realptt.com; wendy@realptt.com
主题： RE: RE：Platform training

Juliana,

I'm currently using the APC company platform of the American PeaceBridgeNetwork. I've recently downloaded the manuals and haven't had the opportunity to read them yet. I have logged into the webapp, and it seems pretty straightforward but I'm not able to successfully login with the PC based app. What's the difference with the QT PC app versus the "normal" PC app?

I believe a video meeting would be both helpful and insightful to see how the platform is designed to work. Specifically how you designed user management for the system.

Thanks in advance,
Robert

From: sales03@realptt.com <sales03@realptt.com>
Sent: Tuesday, August 26, 2025 7:57 PM
To: Robert Beard <robert@beardconsulting.us>; wendy@realptt.com
Subject: Re: RE： Platform training

Dear Robert,

Thank you for reaching out.

Could you please let us know which company platform account you are currently using? For example, did you receive your platform and accounts directly from one of our US agents?

You can download our company platform user manual and PC dispatcher guide manual from our official website. The company platform is mainly used for managing users and groups and reviewing user activity and records.The dispatch console is mainly used by dispatchers or administrators on a computer to monitor and manage user activities in real time. From the console, a dispatcher can one to one private call, one to many group call, all call, radios GPS tracking, record radios conversation, record driving speed and time, monitor all groups or radios, SMS(individual message, group message) functions, stun radios, sos, geo-fencing, send pic, video call, video monitor, etc.

https://corget.com/en/downloadCenter

The manuals include our key basic functions and best practices, which may help you get started.

If you have any specific questions after reviewing, please feel free to contact us. We would also be happy to arrange a video meeting to present the platform if needed.

Thank you.

Best regards
Juliana
<image001(10-11-0(10-13-11-03-16).png>

Email: sales03@realptt.com
Whatsapp/Wechat/Mobile:+8618124746105

Skype:sales03@realptt.com
REALPTT:http://www.corget.com/en/servicesupport

IOS app:https://apps.apple.com/us/app/real-ptt/id1334614099

24/7 service phone/wechat:0086 18923791297,Service email and skype ID:service@realptt.com, and our 24/7 service team can support you anywhere at anytime.

Sometime our realptt email can not receive email correctly, Please also CC this email:**sales03@realptt.com**

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发件人： Robert Beard
发送时间： 2025-08-27 08:35
收件人： info@realptt.com; sales03@realptt.com; 杨飘
主题： RE: 回复：Platform training

Thank you. Hello Juliana, I was reaching out to see if there is a training environment to get hands on training with this platform? I need to see how this system works and functions from Company, Department, Sub-Department, Dispatch, etc.

Thanks in advance.

From: info@realptt.com <info@realptt.com>
Sent: Tuesday, August 26, 2025 7:14 PM
To: Robert Beard <robert@beardconsulting.us>; sales03@realptt.com; 杨飘 <wendy@realptt.com>
Subject: 回复：Platform training

Hi Robert,our US sales:Juliana can send you all your questions.I just add her email.thanks
发自我的荣耀手机

-------- 原始邮件 --------
发件人： Robert Beard <robert@beardconsulting.us>
日期： 2025年8月26日周二 下午9:00
收件人： info@realptt.com
主 题： Re: 回复：Platform training
Yes, Louisiana specifically

Get Outlook for Android

From: info@realptt.com <info@realptt.com>
Sent: Tuesday, August 26, 2025 3:56:42 AM
To: Robert Beard <robert@beardconsulting.us>
Subject: 回复：Platform training

Hi Robert,glad to get your email.Are you from USA?then we can let related US customers to contact you.Thanks
发自我的荣耀手机

-------- 原始邮件 --------
发件人： Robert Beard <robert@beardconsulting.us>
日期： 2025年8月26日周二 上午3:53
收件人： info@realptt.com
主 题： Platform training

To whom it may concern:

Where would I find agent/company/department training information for the RealPTT platform? I am a current user and administrator of a company platform, but wanting to see if there is a training environment somewhere that can be used to learn the system and structure best practices and what to do or not to do.

Thank in advance,

By: Robert Beard Jr ©
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318-505-8892
robert@beardconsulting.us

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