Subject: Re: Fw: The Crossing Manual for Fire & Rescue
From: andy siivola <andysiivola@proton.me>
Date: 5/21/2026, 11:18 AM
To: "asg.cmo.medcom" <asg.cmo.medcom@proton.me>
CC: "bobby cirello; Principal Owner, American Services Group (ASG) et alia" <principal.asg@pm.me>, Robert Beard <robert@beardconsulting.us>, Vinnie <PilotVinnie@proton.me>, Kenny Fisher <kennyfisher901@pm.me>, Rockie <rockier@innsighttechnology.com>, lisatorres <dbalisatorres@protonmail.com>

received

On Thursday, May 21st, 2026 at 2:53 AM, asg.cmo.medcom <asg.cmo.medcom@proton.me> wrote:

> Here it is!
>
> Sent with Proton Mail secure email.
>
> ------- Forwarded Message -------
> From: lisatorres <dbalisatorres@protonmail.com>
> Date: On Wednesday, May 20th, 2026 at 12:17 PM
> Subject: The Crossing Manual for Fire & Rescue
> To: asg.cmo.medcom <asg.cmo.medcom@proton.me>
>
> > Hi
> >
> > Find The Crossing Manual for Fire & Rescue enclosed.
> >
> > Two sections are noted in red to require alignment with ASG aspects with which I am not familiar.
> >
> > The following occurred to me, should it be helpful:
> >
> > Would it be possible for the rotating schedule for Fire & Rescue to always have a crew *on -call*. The on-call aspect may be an "E" to the A-B-C-D scheduling. They would be on call to relieve a crew after a PTSD-generating event. The on-call crew would take over immediately. The crew that just covered a PTSD-generating event would be immediately directed into identity-release therapy. Dr. Ryan could run a pilot on this using established effective techniques. The sooner they are implemented, the better.
> >
> > The thinking is that while the A-B-C-D scheduling helps with better scheduling, it does not directly address the regular trauma release that this profession requires.
> >
> > Lisa
> >
> > By: Lisa Torres
> > dba LISA TORRES©
> >
> > Private and confidential.